

Area wise list of Grievance Redressal Officers

Regional Office	Office Address	Contact Person	Email ID & Contact No.	Major Areas Covered
Central	CEC House Chowringhee Square Kolkata-700 001	Ranadip Das, Deputy Manager Mains	gro.cro@rpsg.in 2225-6040	Ananda Palit Road, B. B. D. Bagh, Belegkata, Beniapukur, Bowbazar, Brabourne Road, C.I.T. Road, Camac Street, Canning Street, Chandni Chowk, Christopher Road, Clive Row, Darga Road, Dr. Suresh Sarkar Road, Entally, Esplanade, Phoolbagan, Moulali, Gobra, Zakaria Street, Jamunalal Bajaj Street, M. G. Road, Park Street, Sealdah, Strand Road, Taltala, Tangra, Park Circus.
Howrah	433/1 G.T. Road(N) Howrah-711 101	Rajdeep Chanda, Deputy Manager Mains	gro.hro@rpsg.in 2676-5700	Andul, Bally, Bauria, Belur, Liluah, Mourigram, Ramrajatala, Salkia, Santragachi, Shibpur, Baidyabati, Bhadreswar, Hindmotor, Konnagar, Mankundu, Serampore, Sheoraphuli, Uttarpara.
North	226 A & B APC Road Kolkata-700 004	Bimal Mondal, Deputy Manager Mains	gro.nro@rpsg.in 2509-6100	Baghbazar, Baguihati, Bangur, Baranagar, Birati, Chitpur, Cossipore, Cotton Street, Dum Dum Cantonment, Dum Dum Park, Hatibagan, Jawpur, Jessore Road, Kalakar Street, Kalindi, Kankurgachi, Lake Town, Maniktala, Muraripukur, Nagerbazar, Narkeldanga, Paikpara, Purba Sinthee, Satyanarayan Park, Shyambazar, Sinthee, Sir Hariram Goenka Street, Ultadanga.

North Suburban	32 B.T. Road Kolkata-700 058	Jaydip Mukhopadhyay, Additional Manager Mains	gro.nsro@rpsg.in 6645-4300	Agarpara, Belghoria, Dakshineswar, Garulia, Ichhapore, Kamarhati, Khardah, Nimta, Panihati, Shyamnagar, Sodepur, Sukchar, Titagarh.
South	6 Mandeville Gardens Kolkata-700 019	Snigdha Hazra, Additional Manager Commercial	gro.sro@rpsg.in 2485-6100	Ballygunge, Bhowanipore, Bijoygarh, Dhakuria, Dhalua, Ekdalia, Garia, golf Green, Jadavpur, Jodhpur Park, kalighat, Karaya Road, Kasba, Lake Gardens, Madurdaha, Mayfair Road, Mukundapur, N.S.C. Bose Road, Panchasayar, Prince Anwar Shah Road, Rashbehari, Santoshpur, Southern Avenue, Tiljala, Tollygunge, Topsia.
South West	P-18 Taratolla Road Kolkata-700 088	Shamik Sarkar, Deputy Manager Commercial	gro.swro@rpsg.in 2420-5000	Akra, Alipore, Barisha, Behala, Budge Budge, Chetla, Garden Reach, Kidderpore, Metiabruz, Maheshtala, New Alipore, Nungi, Parnasree, Putiary, Sarsuna, Shibrampur, Thakurpukur.
For Bill related issues in respect High Tension supplies	Customer Relations Dept. CESC House Chowringhee Square Kolkata-700 001	Ranjan Kumar Nandi, Additional Manager Commercial	gro.commht@rpsg.in 2225-6040	High Tension supplies across CESC's jurisdiction
For Supply related issues in respect High Tension supplies	13 Biplabi Anukul Chandra Street 5th Floor - Mains Department Kolkata - 700 072	Biswa Ranjan Parida, Manager Mains (HT)	gro.mainsht@rpsg.in 4089-7653	

Central Grievance Redressal Officers

Office	Address	Contact Person	Email ID & Contact No.	Major Areas Covered
All Regional Offices including High Tension Supplies	CESC House Chowringhee Square Kolkata-700 001	Dina Roy	cgro1@rpsg.in 2225-6040	All High Tension & Low Tension supplies across CESC's jurisdiction
		Dipanjan Sarkar	cgro2@rpsg.in 2225-6040	