

- **AGREEMENTAL LOAD AND DEMAND CHARGE**

- **What is Agreemental Load?**

Agreemental Load or **Contract Demand** is the Load (either in **kW** or **kVA**) decided in accordance with the **Written Agreement/Contract** between the consumer and us (i.e. CESC Ltd).

- **What is Maximum Demand?**

Maximum Demand is the peak Load **recorded in kW and kVA separately** by the tariff meter for a billing cycle and is indicated on the consumption bill.

- **What is Billing Demand?**

Billing Demand is the **maximum demand in kVA, recorded for the month** or **85% of the monthly Agreemental Load /Contract Demand in kVA**, whichever is **higher**, as per prevailing Tariff Order/Regulations pronounced by Hon'ble West Bengal Electricity Regulatory Commission (WBERC). Demand Charge is calculated on the basis of Billing Demand.

- **What happens if Recorded Maximum Demand exceeds Agreemental Load/Contract Demand for the month?**

Drawal beyond Agreemental Load not only calls for levy of "**Demand Charge for Excess Drawal**" as per applicable Tariff Order but the same is also in **contravention** to relevant **proviso of the Regulations**, pronounced by the Hon'ble WBERC.

- **What is the basis of calculation for 'Demand Charge' and 'Demand Charge for Excess Drawal'?**

Amount of '**Demand Charge**' and '**Demand Charge for Excess Drawal**', are calculated based on monthly Billing Demand and excess drawal above Agreemental Load/Contract Demand in kVA, if any, at applicable rate(s) in accordance with prevalent Tariff Order/ Regulations pronounced by Hon'ble WBERC and Notifications published thereunder.

➤ **When and How Agreemental Load can be revised (Upward/Downward)?**

As Agreemental Load has a **direct impact** on monthly **bill value**, the consumer should **judiciously** decide their actual load requirement based on the existing pattern of consumption and future demand, if any and inform the same to **Arnab Guha (Manager Mains Power) having Office at Poddar Court, 18 Rabindra Sarani, Kolkata 700 001 (Phone No. 033 2225 3550, Extn. 202, Mobile – 9903082575. Email – arnab.guha@rp-sg.in)** to enable us to proceed for **execution of fresh Agreement** (in a prescribed format) based on proposed requisition for revised Agreemental Load, subject to compliance of other requisite formalities, as applicable.

As per prevailing Regulations, there is **no time barred restriction** for **Upward Revision** of Agreemental Load/Contract Demand. However, **Downward Revision** of Contract Demand/Reduction of Agreemental load is valid on the basis of application **only once a year** (i.e. keeping at least one year gap from the date of execution of last downward revision) or not before one year from the date of effect of **service connection/change of Name/transfer of supply**.

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