

Scheme I – Terms & Conditions governing the Lucky Draw:

- 1) This is an event-based Scheme called as **‘Clear your Bills & Win Attractive Prizes’**, exclusively for the consumers of CESC Limited, based on Lucky Draw of the consumers having ‘0’ outstanding as after December 2017 A/C Bill. This motivational scheme does not guarantee to cover all the consumers to be a winner. However, to keep maximum level of openness, Random Number Selection process will be used for selection of winners.
- 2) The Lucky Draw is one of the efforts on the part of CESC Limited to recognise the consumers having good payment track record and hence contributing towards reducing commercial losses of CESC Limited in its area of supply. It does not encourage any kind of gambling or gaming activities.
- 3) There are several prizes which are to be given to the Lucky Winners.
- 4) The Lucky Draw is open for all Consumers who have received a payable December 2017 A/C Bill, residing in CESC Limited’s area of supply. While the main scheme is not available to disconnected consumers, but to encourage disconnected consumers to liquidate their outstanding bill amount, some prizes are also being offered for these consumers.
- 5) The Lucky Draw shall not be applicable to connections where Outstanding Dues are realisable on account of unauthorised use of electricity.
- 6) Notice Bill (Green Bill) can be only paid using Cash, Bank Draft & online payment modes.
- 7) Dues paid by cheques but bounced later for any reason shall not be eligible for Lucky Draw.
- 8) The Lucky Draw shall be applicable to all consumers irrespective of their previous record of payment default, disconnection of theft.
- 9) Existence of dues on account of disputed amount recognised and pending in any of the legal or regulatory forums shall not disentitle the consumer for the purpose of the Lucky Draw.
- 10) Reasonable efforts have been made to make consumers aware of the Lucky Draw but CESC Limited does not guarantee the direct communication to each and every consumer. Various means like display of list on our website, communication through mail/SMS/verbal will be done by CESC Limited.

- 11) Winners of prizes shall be informed at the contact details as per Registered Information available with CESC Limited. In case the winning consumer does not respond within 7 days of the communication from CESC Limited, it shall be the sole discretion of CESC Limited to allocate the prize to other participating eligible consumers of the scheme.
- 12) The venue for declaration of the prizes shall be CESC House, CESC Limited, Chowringhee Square, Kolkata – 700001.
- 13) CESC Limited will try to organise the Prize giving ceremony within 30 days of closure of the scheme.
- 14) In the event of Force Majeure situations (including but not limited to fire, flood, strike, war, statutory requirement, etc.), the present Lucky Draw may be suspended by CESC Limited at its sole discretion and no successful participant can claim such prize in such an event.
- 15) The winner shall be required to produce its identity proof along with all relevant documents as provided under applicable laws, Residence proof, photo ID's or Passport or Aadhar Card or Driving License or Voter Card, and copy of latest paid bill. In the event of non-production of such mandatory proofs, CESC Limited shall be free to rescind the prize from such winning participant and allocate the prize to other participating eligible consumers.
- 16) The winner shall be liable and responsible for bearing all applicable charges/taxes.
- 17) The prizes are non-transferable except in the case of actual user of connection having obtained a no objection letter from the 'Registered Consumer' (RC) along with identity document of both viz. RC and User. However, the final decision would be taken by CESC Limited management in this regard.
- 18) With regards to the Prizes, it is expressly specified that CESC Limited does not warrant or certify the quality and/or performance of any of the prizes (products) and the same will be subject to the general terms and conditions with regard to the warranty and post-sale services as may be offered by their manufacturers/service providers to their customers. In the event of any dispute with regard to defect in quality, performance or service of such products/services, the winner shall not hold CESC Limited responsible and shall pursue the matter directly with the manufacturer/supplier of the prized product.
- 19) Officers and Employees of CESC Limited and agencies associated with this Contest are not eligible to participate in this contest.

- 20) Unless otherwise expressly stated, copyright, database right or similar rights in all material in relation to the Contest (including graphical images, text, video clips, demographics, sounds, demos, patches and other files) is owned, controlled or licensed by CESC Limited or its affiliates and is protected or covered by copyright, trade mark, intellectual property law and other proprietary rights. Unless with our prior permission no part of this Website or Contest may be reproduced or transmitted to or stored in any other website, nor any of its pages or part thereof be disseminated in any electronic or non-electronic form, nor included in any public or private electronic retrieval system or service.
- 21) CESC Limited is the owner and/ or licensee of various trademarks including all graphics, logos, page headers, button icons, scripts and service names relating to the Contest and the Participants are not allowed to use the same in any manner whatsoever; whether or not it causes confusion among customers, or disparages or discredits CESC Limited or its Affiliates. All other trademarks not owned by CESC Limited or its Affiliates that appear on this Website or Contest, are the property of the respective owners, who may or may not be affiliated with or connected to CESC Limited.
- 22) CESC Limited at its sole discretion reserves the right to modify the terms and conditions relating to the Contest from time to time and/or suspend, shorten, modify, extend or cancel this Contest without prior notice, without stating any reason and no claim in this regard shall be entertained.

Scheme II – Lucky draw scheme for Ex-Consumers with realisable dues:

- 1) All valid payments made during the period 1st January 2018 to 31st January 2018 shall be considered for the Lucky Draw & there shall be no arrears in respect of the said Account.